



Pupil Transportation Branch, Michael Dresch, Director

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Answers to Frequently Asked Questions (FAQ)

Q: Where can I find transportation forms and related information?

A: Forms and approval criteria can be found at your child's school or on CPS' Web site:

<http://www.cps-k12.org/general/transportation/transportation.html>

Q: A Deviated Stop Request for my child was approved during the previous school year. Is it necessary to submit a new request for the coming school year?

A: No. The same bus stop location assigned to your child when school ended will be used for the coming school year, unless a new request is submitted for a different location.

Q: Is it possible to have my child's bus stop based on the location of child care?

A: Yes, under certain circumstances. Submit a Deviated Stop Request Form.

Q: Can my child receive transportation service if we do not meet the eligibility criteria?

A: Yes, under certain circumstances. Submit a Request for Space-Available Service. Space-available service cannot be given until the second reroute date of September 14, 2009. Only active stops on existing routes will be considered, and seats must be available.

Q: A Request for Space-Available Service for my child was approved during the previous school year. Is it necessary to submit a new request for the coming school year?

A: Yes. Space available is re-evaluated each year based on current enrollment and the number of bus riders.

Q: I received notice saying transportation service for my child is not being scheduled for the first day of school because my child was not riding the bus when the school year ended. I want my child to ride the bus this coming school year. Can the service be reactivated?

A: Yes. Submit a Reinstate Service Form.

Q: What happens if I move?

A: Notify the school of the new address.